

**Position** : **Shelter Support Worker** **Closing Date** : **May 17, 2019**  
**Type** : **On Call (varied shifts/round-the-clock)** **Location** : **Surrey**  
**Nature of Work:** **Overnight, Weekend & Statutory** **Posting #1** : **2310-052019**  
**Holidays**

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We are a human rights and social services charitable not-for-profit agency for women, girls, and children affected by the justice system.

EFry is committed to the belief that people are willing and able to take responsibility for their own lives if provided with the resources, opportunities and skills to do so. We value working together with others who are committed to equality, fairness, and opportunity for those we serve.

#### KEY RESPONSIBILITIES

- Manage the overall functioning of the substance use treatment program and the residents
- Establish rapport and provide a warm, safe supportive environment for women
- Record all activities and interactions with participants as part of the ongoing case management
- Monitor the day-to-day operations of residence to ensure quality control for all equipment and maximum cleaning effectiveness in adherence to licensing regulations

#### EDUCATION & EXPERIENCE

- 4th Year student or completion of 4 year post- secondary degree or combination of diploma in social services & field experience
- Minimum one year previous experience in a residential environment preferably with addictions and mental health
- Good working knowledge of legislation and policies related to Social Assistance, Mental Health Act and Child, Family & Community Service Act

#### JOB REQUIREMENTS AND EXPECTATIONS

- Excellent communication skills both written and verbal
- Current Food Safe Level 1 and First-Aid CPR-C Certificates required
- Understanding of crisis management, risk assessment, trauma and gender-informed practice
- Residential program location is transit accessible. Valid driver's licence and satisfactory driver's abstract are required if you drive for work.
- Negative TB skin test
- Ability to obtain Criminal Record Check for children and vulnerable adults (local, provincial)
- Must be able to lift up to 20 lbs.

Efry actively promotes a program of employment equity and equal opportunity to ensure equal access to employment opportunity for all persons.

**Union membership is required upon hire.**

Interested candidates must submit a cover letter and resume to [humanresources@elizabethfry.com](mailto:humanresources@elizabethfry.com)  
**Please note only short listed candidates will be contacted for interview. No phone calls please.**



